



Item 6	Life-events based Checklist in myGov	Cth
<p>What do we want to achieve?</p> <p>Members:</p> <ul style="list-style-type: none"> a. Note from 1 July 2024 the Commonwealth lead for the National Life Events program will be Services Australia. b. Agree the Commonwealth work with interested states and territories on a proof of concept for a life-event based checklist function in the myGov app, and provide advice to the next meeting of DDMM. 		
<p>Minister Shorten will lead this item (David Hazlehurst to support)</p> <p>Handling</p> <ul style="list-style-type: none"> • <i>Invite Minister Shorten to speak to the paper.</i> <p>[FOLLOWING PRESENTATION]</p> <ul style="list-style-type: none"> • <i>Invite comments or questions from Ministers.</i> • Note the Commonwealth is looking for one or two jurisdictions to work with on a proof of concept for a life-event based checklist function in the myGov app. • Advise members can nominate to work with Services Australia by 21 July 2024. • Invite Minister Dib to speak about the NSW trial of the new digital birth certificates before a broader rollout. <ul style="list-style-type: none"> ○ Note more than 18,000 children in NSW will become the first in Australia to be issued with a non-paper record of their birth as part of a NSW-led pilot. ○ Note Minister Dib has commented that obtaining a digital birth certificate would be optional, with the paper version to remain for those wanting an actual document. • Invite Minister Steel to add any reflections based on his experience of the Life Event-Birth of a Child project. <p><u>Sensitivities</u></p> <div style="background-color: black; color: white; padding: 5px;">s 47B</div> <p><u>Background</u></p> <ul style="list-style-type: none"> • See below a copy of your 3 May 2024 letter to Minister Shorten, regarding the transfer of the National Life Events Program from the Digital Transformation Agency to Services Australia. 		



Senator the Hon Katy Gallagher

Minister for Finance
Minister for Women
Minister for the Public Service
Senator for the Australian Capital Territory

REF: MS24-000021

The Hon Bill Shorten MP
Minister for the National Disability Insurance Scheme
Minister for Government Services
Parliament House
CANBERRA ACT 2600

Dear Minister Shorten

I am writing to confirm our mutual agreement to the transfer of the Data and Digital Minister's (DDMM) National Life Events Program (the Program) from the Digital Transformation Agency (DTA) to Services Australia. The DTA recently undertook a review of the current state of interjurisdictional life events, which has resulted in the DDMM agreeing to re-invigorate work to better align work across all jurisdictions to simplify government service delivery.

The Program is currently managed on behalf of the Australian Government, and in consultation with all states and territories through the DDMM, by the DTA, but has significant overlap with government service delivery.

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Given Services Australia's existing responsibility for service delivery to people in Australia, through its delivery channels, including myGov, this transition is in line with government policy objectives and priorities. The transition would enhance the efficiency, effectiveness, and accountability of the delivery of this function. It will also reduce duplication and overlap and streamline administrative processes and costs.

The DTA, under my direction, will focus on the government digital policy, including digital experience, to progress our digital transformation agenda. Given the alignment of the Program with government digital policy, I propose we have joint responsibility for reporting against the Program at both the DDMM and the through the Data and Digital Government Strategy (DDGS). This approach aligns well with our joint responsibility to deliver on the government response to the myGov review.

Our respective agencies have already considered how the administration of the transfer would be implemented. They have recommended the transfer take effect from 1 July 2024. The DTA will provide the Service Australia with all the relevant information, data, and assets related to the function.

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I ask that in assuming full responsibility for the Program, that Services Australia continues to ensure the Program meets the commitments made through DDMM, complies and aligns with objectives set out in the DDGS and other relevant strategies, policies and frameworks, and works with the DTA on any potential overlap in government digital policy.

I trust the DTA and the Services Australia will work collaboratively to ensure a smooth and seamless transition, with minimal disruption to Data and Digital Ministers, State and Territory Senior Officers, and any in-flight Life Events initiatives.

I appreciate your cooperation and support in this matter, and I look forward to working with you to achieve the best outcomes for all people in Australia.

Yours sincerely

Katy Gallagher
Katy Gallagher

- 3 MAY 2024

Next agenda item: (7) National Disability Data Asset and Australian National Data Integration Infrastructure update