

**Digital and non-digital service delivery of the NDIS worker screening**  
 Customers can get a Working with Children Check or renew their Working with Children Check quickly and easily on Service Victoria's platform.

**Digital Proof of Identity L2+/3**  
 The Digital Proof of Identity project aims to make it easier for customers to digitally prove their identity to a high level of assurance within a few clicks anytime anywhere. The initiative is currently in delivery phase. The proof of concept and pilot will be delivered in Q1 2022.

**Fast-Track Grants**  
 The Fast-Track Grants initiative will improve the grant disbursement process by creating a secure platform for small businesses to verify their identity with a myGovID and pre-register for future grants using the WA Digital Identity Exchange.

**Digital Identity Charging Framework**  
 A charging framework is being developed to ensure the ongoing, long-term financial sustainability of the Digital Identity system and to support its expansion to a whole-of economy solution; balancing the need for market maturity with the capacity to meet the changing needs of the community over time and provide commercial opportunity to private sector participants.

**Trusted Digital Identity Bill**  
 Development of legislation that, once passed, will enable the expansion of the Trusted Digital Identity System and enshrine in law a range of privacy and consumer protections.

**Automated Mutual Recognition of Licenses**  
 The Commonwealth is seeking to facilitate the automation of mutual recognition of licenses between all States and Territories through harmonised policy and an interoperable ICT eco-system.

**NSW Education Wallet: Digital Qualifications**  
 By the end of the 2023-24 FY the program will work with registered training organisations and other issuers to progressively digitise key education credentials.

**Environment Online**  
 Environment Online is a customer-focussed, digital one-stop shop for environmental assessments and approvals in Western Australia.

**Licencing Program**  
 Using validation of digital credentials in the application process for a licence and building a digital licence credential to create digital end-to-end occupational and vocational licensing journeys in NSW.  
 NSW White Card implemented in March 2021, enabling more seamless validation of a licensing credential on the go.

**IDSupport NSW**  
 Providing a 'no wrong doors' approach for citizens impacted by identity misuse – pilot to go live December 2021.

**NSW Education Wallet: Digital Qualifications**  
 The NSW Education Wallet program aims to digitise verified education credentials within a secure digital vault, so they can be efficiently managed, shared and utilised by the customer.  
 This initiative is currently in the pilot stage and is aiming to release the First Aid certificate in Q4 FY22. In the first half of 2022-23 the program will digitize the HSC and Record of School Achievement issued by NSW Education Standards Australia.

**Service Portal Initiative**  
 A common digital portal will provide a simple, secure and seamless face of government to citizens and business.

**Digital Identity System**  
 A new digital identity system, including an identity provider and identity exchange, will be available by February 2022 – providing an improved user experience, enhanced security, and greater options for identity proofing up to IP Level 2 (in alignment with the TDIF).

**New mySA GOV app**  
 The new mySA GOV app builds on the existing digital wallet that currently provides digital versions of multiple government-issued passes and licences, as well as the Covid-Safe QR check-in function, to enable an integrated digital experience with the SA Government Service Portal and digital identity system.

**Citizen Digital Identity**  
 Initial establishment of digital identity credentials for Northern Territory residents to access online service.

**Whole of ACT Government Change of Circumstances**  
 Allow members of the ACT community to quickly and easily notify government of a change in their circumstances and have it automatically updated with any ACT government services that are relevant to them.

**Whole of Government Concessions**  
 The ACT Government is aiming to remove the burden for members of the community who have a recognised and current concession status to prove this every time they access a service.

**Notify Me**  
 Notify Me will enable citizens to login online with a verified identity to subscribe to important WA Government notifications.

**Birth of a Child Pilot**  
 The Birth of a Child Pilot will deliver a better experience for parents when they engage with Territory and Commonwealth Government services about their new baby. It will establish an identity for that child that the government can rely on and will enable easier access to health and other services from birth.

**Expression of Interest process for the Trusted Digital Identity System**  
 The DTA has published an expression of interest survey on the digital identity website for organisations in the private sector to register their interest in future accreditation and/or onboarding.

**myQId/Tell Us Once**  
 Establishment of Identity Broker to provide Customers their choice of digital identity to use to transact with Queensland Government.

**Identity Proofing Level 3 Beta**  
 Identity Proofing to a level 3 is a biometric capability that allows Australians to access higher risk and higher value services online in real time, without visiting shopfronts to prove their identity.

**Working With Children Check**  
 Customers can get a Working with Children Check or renew their Working with Children Check quickly and easily on Service Victoria's platform.

**ServiceWA app**  
 The ServiceWA App will be a robust, secure and scalable mobile application for citizens to access WA Government services including COVID-19 check-in capability, proof of COVID-19 vaccination status, G2G Pass functionality and digital identity.

**Licencing Program**  
 The first licencing scheme to utilise a level 3+ digital POI process is anticipated by Q3 2022.  
 The creation of the committed Digital Trade Licence products as a NSW digital credential will be completed by June 2022.

**Digital Birth Certificate**  
 To develop a practical, safe and secure digital birth certificate; that citizens can access anytime from anywhere; which is complementary to the paper birth certificate.

**Queensland Digital Identity Service (myQIdID)**  
 Exploration of the establishment of a Whole of Government Identity Service Provider (IdP).

**New Service Tasmania website**

- make it easier to find information on government services and transactions
- central directory of government services for Tasmanians incorporating two life events.

**Licencing Program**  
 Overall end date for the Licencing Program.

**Service Tasmania Digital Portal**

- rollout of digital identity for citizens,
- customer account/dashboard early adopter services and transactions (eg. high volume transport transactions).

2024+

2022-2023

2020-2021

- Commonwealth
- Western Australia
- Queensland
- South Australia
- Northern Territory
- New South Wales
- Australian Capital Territory
- Victoria
- Tasmania

# National Digital Identity Roadmap