

Government Communication Campaigns Governance update

29 November 2022

Introducing CAB

Role of the Communications Advice Branch (CAB) in Finance



Responsible for Whole-of-Government co-ordination of advertising campaigns



Provide Governance requirements for campaigns



Provide advice and support on best practice campaign development



Delivers training and development on best practice campaign development

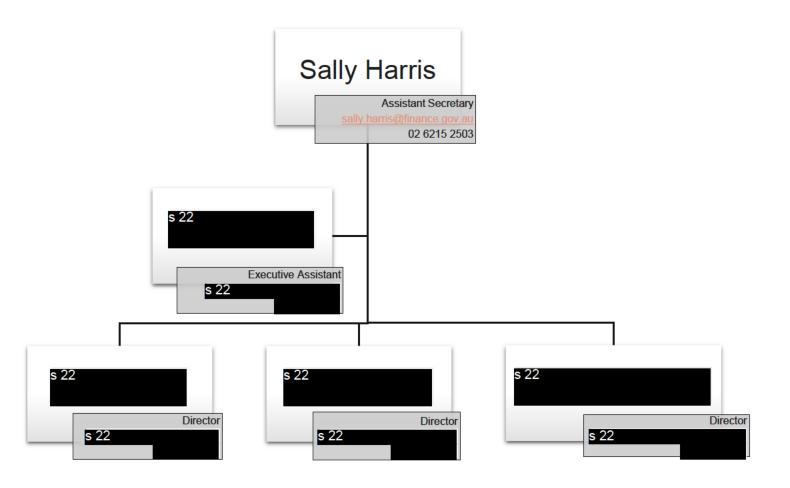


Manage Whole-of-Government procurement arrangements for campaign suppliers



Support the Government
Communications
Subcommittee (GCS) and the
Independent Communications
Committee (ICC)

Key CAB Contacts – November 2022

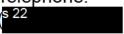


You can also contact CAB via:

Email:

governmentadvertising@finance.gov.au

Telephone:



Website:

https://www.finance.gov.au/government/advertising

Today's coverage

- Governance arrangements for campaign advertising
 - Guidelines
 - Committees
- Cabinet Circular



Australian Guidelines on Information and Advertising Campaigns by non-corporate Commonwealth entities

The <u>Guidelines</u> operate on the underpinning premise that:

- rights to access comprehensive information about government policies, programs and services which affect their entitlements, rights and obligations; and
- governments may legitimately use public funds to explain government policies, programs or services, to inform members of the public of their obligations, rights and entitlements, to encourage informed consideration of issues or to change behaviour.

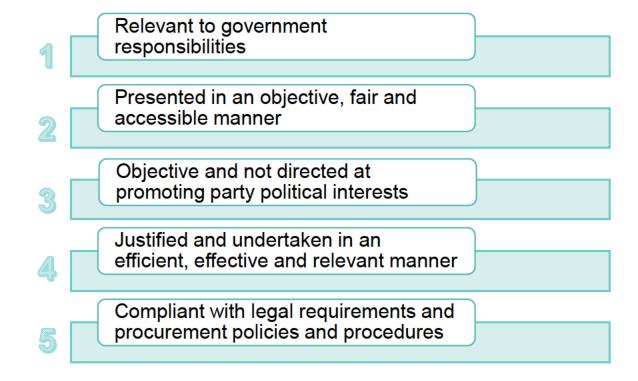


The <u>Guidelines</u> set out the principles applying to information and advertising campaigns by non-corporate entities undertaken in Australia:

- this includes advertising;
- It <u>also</u> includes all other belowthe-line communication tactics used in both advertising and information campaigns such as PR, media partnerships, events and sponsorship are under the scope of the guidelines

Australian Guidelines on Information and Advertising Campaigns

There are five overarching campaign principles which set out the context in which Commonwealth Government campaigns are to be conducted. They relate to when campaigns can be conducted, how they are presented, and the legal and procurement requirements.



Updates to the Guidelines

The Government's Guidelines largely reflect the previous set of Guidelines:

- Minister of Finance responsibility, rather than Special Minister of State
- The Independent Communications Committee give compliance advice on all campaigns \$250,000+ (GST exclusive)
- Specific consideration required for communicating with people with disability referenced in Principle 2: campaigns are presented in an objective, fair and accessible manner
- Accountable Authorities remain responsible for certifying their campaign \$250,000+ (GST excusive) against the Guidelines.

Government has also agreed ongoing governance arrangements for campaign advertising

Arrangements are <u>in effect</u> and <u>replace</u> the interim governance arrangements announced in July 2022

3 key touchpoints for campaign advertising governance

How is campaign advertising defined?

Campaign advertising is advertising produced and booked to appear through paid media placement

- as part of a planned series of communication activities that:
 - share common objectives,
 - · target the same audience and
 - have specific timelines and a dedicated budget.
- Campaign advertising is designed to inform, educate, motivate or change behaviour.

1 Minister for Finance

Government Communications Subcommittee (GCS)

Independent Communications Committee (ICC)

Senator the Hon Katy Gallagher Minister for Finance



...and Minister responsible for campaign advertising
Chair of the Government Communications Subcommittee

Government Communications Subcommittee (GCS)

- s 34(3)
- Decisions of the GCS require the endorsement of the Cabinet.
- Six Committee Members:

Chair: Senator the Hon Katy Gallagher, Minister for Finance, Women and the Public Service Deputy Chair: The Hon Jason Clare MP, Minister for Education





Member: The Hon **Tanya Plibersek** MP, Minister for Environment and Water

Member: The Hon Mark Butler MP, Minister for Health and Aged Care





Member: Senator the Hon **Don Farrell**, Minister for Trade and Tourism, Special Minister of State

Member: Senator the Hon Murray Watt, Minister for Agriculture, Fisheries and Forestry,

Minister for Emergency Management





Independent Communications Committee (ICC)

13

The ICC review advertising campaigns above the value of \$250,000 (GST exclusive) to advise relevant Accountable Authorities whether the proposed campaign is capable of complying with the Guidelines.

The ICC's compliance advice is informed by:

- developmental research or other evidence used to inform the campaign
- the campaign communication strategy
- the draft media strategy and indicative media plan, and
- a statement against Principles 1–4 of the Guidelines.
- Entities will meet with ICC early in the campaign development process, they are expected to apply any compliance advice and feedback from ICC during the course of campaign development.
- ICC compliance letters issued for campaigns will be published on the Finance website.
- ICC will not be a decision-maker or approver.
- Finance provides a secretariat function to the ICC.

Chair

Andrew Blyth



Member

Meredith Fairweather



Member

Paul Vane Tempest



The campaign development process is unchanged

But there are some changes to governance

We will continue to build on a successful start to the village model

The Village model

The Village model is a group of specialist communication agencies who work collaboratively together to solve government communication challenges.*

Objectives

The primary success measure of the Village is to substantially improve the standard of government integrated communications.

The model aims to:

- Drive best-practice approaches to integrated campaign development
- Support longer-term relationships with Village consultants and the government
- Foster collaboration amongst service providers
- Drive a mindset of responsible use of taxpayer money.



Five fully briefed villages will continue to support campaigns using the village model



Campaign development process for campaigns >\$500,000 (GST exclusive)

Authority

Discovery

Design

Execute

Evaluation

A need for a campaign is identified and Government endorsement is sought to explore communication options

The relevant village is allocated to explore the potential scope of campaign



The relevant village develops a strategic approach and creative options for an integrated campaign

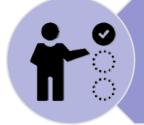
The relevant village finalises agreed communication materials and tactics. The Government agrees to launch the campaign

All aspects of the campaign are evaluated against the communication objectives to assess success and learning opportunities

Key aspects of governance arrangements



Campaign governance is required for campaigns with budgets \$250,000+ (GST exc)



All campaigns with budgets \$250,000+ (GST exc) need agreement from the Minister for Finance to be initiated



ICC and certification required for campaigns with budgets \$250,000+ (GST exc)



GCS review



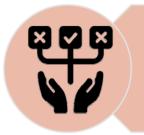
s 34(3) FOI 22-23/048 - Document 12

Minister for Finance, GCS and ICC touchpoints for Campaign Governance

Refer to Cabinet Circular 9 of 2022 – Governance Requirements for Government Campaign Advertising

Governance in summary





Governance thresholds all refer to GST exclusive amounts



Media booked earlier in the development process to secure superior placement



ICC secretariat provided by CAB



Greater focus on evaluation

'Cabinet Circular 9 of 2022 - Governance requirements for Government Campaign Advertising'

Source the circular via your Cabinet Liaison Officer

s 22



Thanks for your time

Any further questions or comments?