

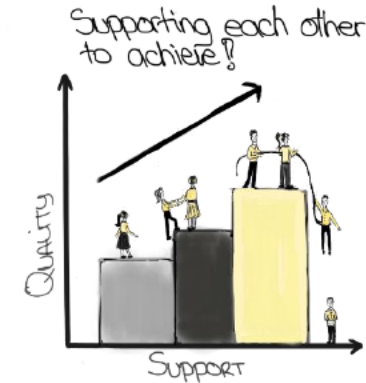


Information  
Enabling Engagement  
Superior  
Mobility  
Project Agility  
Collaborate  
Service  
Client  
Co-design  
Agreement  
Planning  
Fortnightly  
Management  
Integrated  
Stand-up  
Section  
Cross-functional  
Governance  
Controlled  
Communications

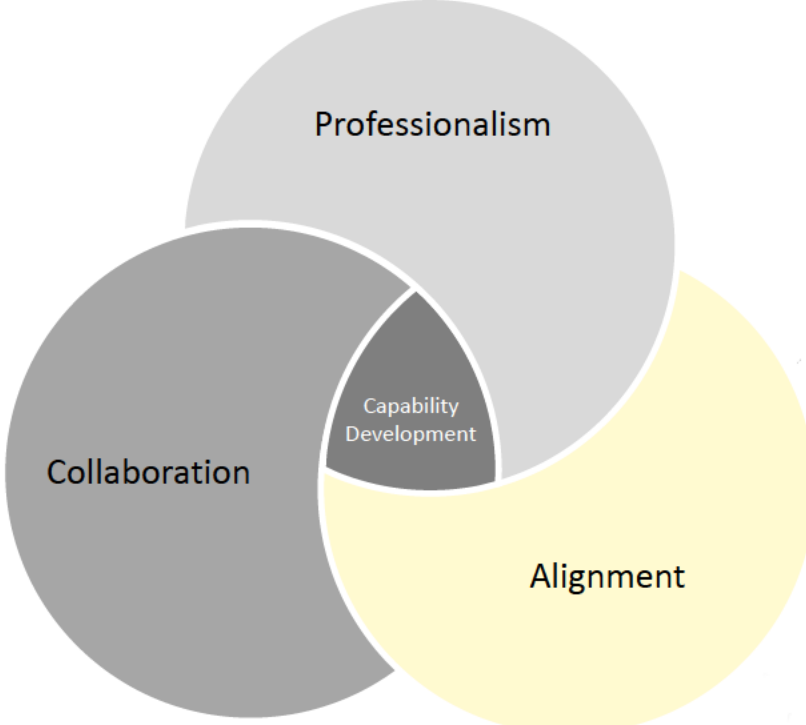
**Building professionalism through trust:**  
Building a culture based on trust, where we support each other, creates an environment where teams proactively own the delivery of higher quality outcomes for our clients.

Positivity  
Outcomes  
Know-Work  
Respect  
Team  
Inclusion  
Each-other  
Getting & Laughs Deliverables  
Taking & Trust Building  
Support Rewarding Help

Outcomes  
Accountability  
Ownership  
Proactivity  
Work Results  
Action  
Reliability  
Efficiency  
Accuracy  
Timely  
Quality



**Aligning our work:**  
Leadership at the EL level will build on weekly RARs and daily stand ups to enable staff to prioritise and align their work to the SDO's vision.



**Collaborating with and through technology:**  
Technologies will enable us to refocus effort towards greater collaboration between teams and with clients on business improvement ideas.

Base  
Improve  
Information  
Team  
Knowledge  
Sharing  
Accessible

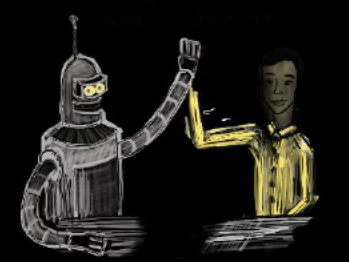


**We prioritise self and team development**



Catch-up  
Context  
Visibility  
Priority  
List  
Purpose  
Data-dump  
Prioritise  
Alignment  
Organising  
Ordered  
Always

Paperless  
Manual  
PCC  
Validation  
Save  
Technology  
Minimise  
Updates  
Support  
Exceptions



Resourcing  
Up-skill  
Capabilities  
Cross-skilling  
Focused Teams  
Training  
Building Cross-skill

