



WoAG Travel Advice 2017/07

Subject: Cyclone Debbie – Impact on WoAG Travel Suppliers

Issue date: 30 March 2017

Dear Entity Travel Manager

This Advice provides entities with information on the impact of former tropical Cyclone Debbie on WoAG Travel Suppliers.

At this time, WoAG Travel Suppliers are experiencing an extremely high volume of phone calls as entities create and manage travel arrangements for officials and travellers moving into and out of Queensland.

Call wait times will likely be higher than usual. In addition, it may take longer than usual to respond to your emails.

Our supplies have rostered additional staff to process the high volume of calls and emails and the resultant bookings. We ask for your patience when calling our suppliers, particularly QBT and AOT.

Disruptions

It is highly probable that ground and air transport and hotels and other accommodation sites in Queensland and northern New South Wales will be disrupted by this weather event. Please be prepared for:

- flight delays and cancellations
- the closure of Europcar and Thrifty car rental outlets
- possible evacuations from hotels and accommodation.

We recommend monitoring airline websites for the latest information on delays and cancellations and Bureau of Meteorology, Queensland Government and SES websites for emergency updates.

Please contact the relevant WoAG Travel Supplier or the WoAG Travel team if you have any questions or require further information.