



WoAG Travel Advice 2019/04

13 February 2019

Hertz Fleet Availability Canberra

Dear Entity Travel Managers,

Hertz has notified WoAG Travel that it is continuing to experience fleet availability issues at its Canberra locations. As well as availability being reduced due to storm damaged vehicles that were returned over the weekend, with most being deemed unsuitable to rent, renters with vehicles in Canberra are extending their rentals (refer to WoAG Travel Advice 2019/03).

Consequently, please note that Hertz is not accepting new bookings at its Canberra locations until close of business tomorrow, Thursday 14 February 2019.

If staff in your entity need to make urgent vehicle rental bookings for tomorrow they will need to use alternative vehicle rental suppliers.

If your entity's setup with QBT allows the display of alternative suppliers in the OBT they will be able to book and pay through that channel. Most entities have this setup and alternative suppliers will be displayed. If your entity is not set up with QBT in this way, then your staff will need to book directly with alternative suppliers using a card in hand as the form of payment, either the Diners Companion MasterCard or the entity's procurement card.

In this circumstance, using alternative vehicle rental suppliers is not a breach of travel policy.

Please contact WoAG Travel if you have any questions about the information in this Advice.

